## Annex 1: DATA SHEET – SUSTAINABILITY TRAINING SYSTEM

## TITLE OF TRAINING SYSTEM

Digital skills in tourism

Please assign the training course to one or more of the 10 Tourism2030-Topcis1:

Natural Heritage & Biodiversity • Climate Change, Energy & Resource Efficiency • Travel, Transport and Mobility • Good Governance and CSR • Marketing & Certification • Cultural Heritage, Lifestyles and Diversity • Value Chain Management & Fair Trade • Human Rights & Labor Rights • Destination Management • Knowledge Networking, Training, Education

COURSE FRAMEWORK DATA	
Time period and dates:	anytime
(→ Dates/ frequency/ period of course offer)	
Type of training course:	Self-study
(→ seminar, workshop, self-checks)	
Course venue: (→ Online/In-situ)	Online
Amount of working hours to complete the course:	
Language of instruction:	Romanian, English, Italian, Spanish
Training course provider:	
COURSE CONTENT	
Short course description:	Your Local Guide is an innovative tool for learning about digital technology and social media in tourism management.
Competences and skills:	Digital skills required to promote and manage a tourist
(→ What will be learned)	destination
Specific course topics: (→ E.g. circular economy, plastic, food, energy, water, waste,	<ul> <li>Marketing &amp; Certification • Cultural Heritage, Lifestyles and Diversity • Destination Management• Knowledge Networking, Training, Education</li> </ul>

<sup>&</sup>lt;sup>1</sup> Natural Heritage & Biodiversity, Climate Change, Energy & Resource Efficiency, Travel, Transport and Mobility, Good Governance and CSR, Marketing & Certification, Cultural Heritage, Lifestyles and Diversity, Value Chain Management & Fair Trade, Human Rights & Labor Rights, Destination Management, Knowledge Networking, Training, Education

biodiversity, green procurement, culture, etc)	
Structure of course (Syllabus):	Handbook 1 - Digital Skills in Tourism
	Handbook 2 - Tourism Destination Management: Strategies and Best Practices
	Handbook 3 - Tourism Destination Promotion
	Handbook 4 - Social Media Communities for Tourism Destination
Working methods:	4 handbooks, a training kit, a videogame as tool for learning how to manage and promote a tourism destination
PARTICIPATION DETAILS	
Target group:	all
(→Hotels, apartment providers,	
camp sites, tour operators,	
restaurants, other)	
Number of participants:	
Participants prerequisite:	
Technical requirements	
FURTHER INFORMATION	
Certificate:	
Course fee:	free
Registration (modalities):	Your Local Guide - Training modules
CONTACT DETAILS TRAINING ORGANISATION	
Name:	Bucovina tourism association
Postal address:	Suceava, Universitatii, 15-17
Website:	Your Local Guide - Home